**Booking Basics FAQ Sheet**

**Please read this carefully before filling out your booking form.**

1. **What are my choices of state rooms?** **The YLS contract is for:**
	* **Interior Stateroom Category DI: $2,014 per person or less**. **Refundable deposit**, **Always Included amenities**.
	* **Infinity Veranda Category E2: $2584 per person or less**. **Refundable deposit, Always Included amenities**

Celebrity does offer a “No Frills” option that you can choose, but that deposit is **non-refundable**, with no amenities.

If you need a single, a triple, a quad, or a suite- please note that on your booking form and Jackie will get you a special quote for that.

1. **What is included in our Group Contract Rate?**
* Celebrity’s Always Included Package: Basic WI-FI (1 device per person), pre-paid tips, and Classic Beverage Package (most alcohol and all non-alcoholic beverages)
* The group meeting rooms for worship, devotions and game nights
* Front-of-the-line priority tender access going ashore
* Curated private shore excursions developed just for YLS (Fees will apply)
* Refundable deposit until final payment.
1. **What if I don't drink alcohol - is the All Included Package still a good deal for me?** Prices for everything are going up, so booking the All Included package locks in your costs for WI-FI, tips and beverages at today's prices.
	* Currently, tips for a couple for this cruise are $280. There are several wifi packages available for this cruise starting from $10-$30 per device per day.
	* You can choose to opt out and request the “No frills” cruise fare - but **that deposit is** **non‑refundable and you cannot change your mind later**.
	* The Group Contract deposit is fully refundable until final payment.
2. **How do I book my stateroom?** If you want to rebook on this new cruise, you DO NOT NEED TO SEND IN A NEW BOOKING FORM. Please email Jackie with the subject line: “Rebook me please.” Jackie will rebook you in the category and location closest to your original booking.) If you DON’T want to come on the Norway cruise with YLS, please email Jackie with the subject line: “Refund me, please.” Celebrity will automatically refund your deposit starting on July 12, 2023. Please allow 1-2 credit card billing cycles for all of the refunds to go through.

Jackie will book your stateroom in the order received, get you the best price and location within your request, and send you your new booking.

1. **What documentation will I need for this trip?** You will need a passport that is valid until November 23, 2024 which is 6 months AFTER your planned departure after the cruise.
2. **Whatare the current Covid policies on Celebrity?** From the Celebrity website: “All travelers, regardless of vaccination status, are welcome to cruise and will no longer be required to provide proof of pre-departure testing, except for specific sailings where vaccination, testing, or additional documentation are required by law.” **As of April 22, 2023, your YLS sailing has no restrictions.**
3. **What is the payment schedule for this cruise:** Deposit of $500 is due within 72 hours of booking. Final payment is due: February 15, 2024.
4. **What if I cancel?** If you cancel before final payment and booked a refundable deposit, Celebrity will refund your deposit back to the credit card used. If you cancel after final payment, Celebrity will refund based on their cancellation policy schedule. AAWT will keep the $100 Plan-to-Go Fee.
5. **What's the deal with the $100 Plan-to-Go Fee?** **This fee will be refunded to you when you make your final payment**. AAWT begins researching, negotiating and organizing your trip 15 months prior to your sailing date. The planning involved to take a large group like YLS on an international trip requires hundreds of hours of work. For our other groups, we keep the Plan-to-Go Fee. However, for YLS (and YLS alone) we will refund it to you when you pay your final payment 😊. If you choose to cancel your cruise, we will retain the Plan-to-Go fee to compensate us for the work we have done.
6. **What about travel insurance?** We HIGHLY recommend buying travel insurance. We purchase it for all our trips. It is good stewardship to protect your financial investment because life happens.
7. **What if I have a pre-existing medical condition**? If you had pre-existing insurance on the Med cruise- John will work with the insurance company to move your policy over the this new cruise. We will reach out to you individually by email when this is accomplished. We HIGHLY recommend purchasing travel insurance from a company that includes pre-existing medical condition coverage. This insurance must be purchased within 14 days of deposit to be eligible for pre-existing medical condition coverage. If you have a pre-existing medical condition, please let us know.
8. **What if I have mobility issues**? Celebrity does a great job taking care of those with mobility issues aboard ship. Jackie can order you a light weight scooter (or other mobility device) that can be delivered to the ship on embarkation day and returned when the cruise is over. When choosing shore excursions - please pay careful attention to the descriptions to make sure you choose tours that are designed to accommodate your physical limitations. Celebrity offers many excursions that work well for those with mobility issues - allowing passengers to see as much as possible from the comfort of an air-conditioned motorcoach.

Blessings,

John and Jackie Matthews, Adventure Awaits World Travel

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